AQuA’s support for implementation of Sustainability and Transformation Plans

What scale and level do we work at?

We understand the complex health and care landscape and have extensive experience of working at all levels of the system with individual organisations and with multi-agency partners to implement the 5 Year Forward View ambitions.

Our offers…

Lead change in complex systems and develop collaborative relationships

- We work with cross-sector, cross-boundary teams of senior leaders to explore complexity science, collaborative leadership theory, quality improvement and change management methods and apply them to STP transformational change initiatives. Examples of support to lead without authority include AQuA’s Leading Complex System Change Programme and consultancy commissions for NHS Scotland and Health Education West Midlands. Read our 10 learning points for developing multi-agency leadership teams.
- We create opportunities for people to develop collaborative relationships through system leadership courses; facilitating peer-learning communities; action learning sets; international exchange visits; masterclasses and seminars with international experts; fellowships; team coaching and executive leadership coaching for individuals leading transformational change.
- We can assist in the design of governance arrangements for new system partnerships; facilitate partner meetings e.g. recent work with Health and Wellbeing Boards and we chair partnership committees on a consultancy basis.

Build transformation capability in your integrated workforce

- We can work with you to co-design your OD and capability building plan for the STP footprint
- We can deliver large scale QI training, change management and patient safety methods for individuals and teams; train-the-trainer offers; action learning sets and communities of practice; group facilitation and team coaching for improvement.
Improve clinical quality across the STP footprint

Reduce variation and improve clinical quality across end-to-end care pathways through intensive work on clinical topics or improvement themes. Bespoke initiatives can be designed.

- AQuA’s Advancing Quality programme has successfully reduced avoidable hospital mortality, improved the reliability of clinical care in high volume clinical pathways and reduced avoidable costs. NEJM (ref: N Engl J Med 2012; 367:1821-8)
- AQuA’s mental health team work across the North West with national leaders to improve all aspects of parity of esteem, and have expertise in access and waiting times, restraint reduction and improving the physical health of people with serious mental illness.
- AQuA’s extensive patient safety work can be applied to STP footprints e.g. measurement techniques; training; focused improvement initiatives; prototyping new safety approaches.

Forge new relationships with the public, patients and carers

- We can connect STP members with examples of large scale community asset skill-building
- Develop partnership relationships between clinicians and patients across STP footprints by customising AQuA’s shared decision making and motivational interviewing techniques.

Apply practical support for new models of care

- Improvement programmes - we can deliver at pace across the North West or STP footprint e.g. primary care initiatives or bespoke work with locality/cluster teams
- Analytics expertise – access help to develop and use quality measurement tools e.g. AQuA’s Integrated System Framework Assessment Tool; produce quality related reports, scorecards and reviews e.g. Greater Manchester’s H&SC Partnership scorecard and the AQuA-ADASS scorecard for older people
- Spread learning from AQuA’s work with NHS England’s New Model of Care teams and vanguards.

About AQuA:

Our aim at AQuA is to transform health and care quality. We provide independent professional expertise in the application of quality improvement and change management knowledge and skills within organisations and across all levels of the system. We work with health and care organisations in England, across the UK and internationally. Partner organisations, Associates and Affiliates help us provide expert support to members and customers.

AQuA Membership works from a base in North West England. Commissioners and providers of health and care services belong to our quality community and can access the full range of member resources. We invite their partners to participate in leadership and large scale improvement initiatives.

AQuA Consultancy provides bespoke quality improvement and change management advice, support and practical help across the UK.